



DEPARTMENT OF THE AIR FORCE
HEADQUARTERS 436TH AIRLIFT WING (AMC)
Dover Air Force Base, Delaware 19902



27 October 2017

MEMORANDUM FOR TIMBERLAKE HOME BUILDERS

FROM: TSgt MATTHEW R. FISHER
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Dover AFB, DE 19901

SUBJECT: Heroes Come First with the Homes for Heroes Program

1. I'm writing this letter to give the highest recommendation possible to; Joseph Kelly, Access National Mortgage (ANM), John Cusato (Realtor) & the Homes for Heroes program.
2. I began looking for a house upon my PCS to Dover AFB. I was nervous about purchasing a house as my previous experience in California was not a good one. In fact, it was so bad that I did not even consider looking for another home to buy for 6 years.
3. I contacted a friend who was a realtor & she recommended the Homes for Heroes program. At first I was extremely skeptical about this program because there's always a catch. No one just gives away money when purchasing a home. I was shocked to see that there was truly no catch...you buy a home & you get 1% back as a Heroes Reward.
4. I met Joseph & John once I signed up for the Homes for Heroes program. They were polite, professional & not once treated me like I was cattle for the slaughter. I told them of my previous experience & they both went above & beyond to make sure I understood completely what was going on along with explaining everything in plain English...even answering phone calls on nights & weekends when I had question(s).
5. I was doubly excited when I found out my home builder was a veteran owned company. Veterans trust other veterans, we've sacrificed on levels that are almost unimaginable & knowing that my house was built by a fellow veteran made this process even better. Timberlake Home Builders & the Homes at Chesnut Ridge have treated me with the utmost respect & have put my mind at ease knowing that my house is well built & built to last.


MATTHEW R. FISHER, TSgt, USAF
NCOIC Client Systems